



Policy

Quality Policy

Hubbway is a family run company offering products and services in Self Drive Plant Hire, Operated Plant Hire, Customers plant repairs, workshop repairs and fabrications, new and used plan Sales in addition Haulage up to 35 Tonne Nationally.

Reliable equipment, friendly customer Product and Service and a personable approach are Hubbway's key promises.

We offer our customers premium brands of Plant machinery and tool equipment prepared to the highest standard in terms of mechanical reliability, safety and aesthetic appearance providing satisfaction, Product and Service and have built up a national customer base on our promise.

COMMITMENTS

Hubbway Limited is committed to:

- Sustaining Employment for existing and future staff, providing a good place to work and developing staff to ensure that the Company has the necessary skills to meet all current and future challenges and to ensure a professional, effective and friendly service is given to our clients. This demonstrates to our staff that they are recognised as key to the company's overall performance.
- Forging partnerships with our suppliers, stakeholders, and major players in the private and public sectors to ensure optimum business performance. We also ensure that our suppliers and partners that may be used in the delivery of our services also comply with our quality philosophy and company policies.
- Achieving and maintaining a standard of excellence in the operation of business.
- Delivering Plant and Services on time every time by optimising stock levels and ensuring the competencies of our workforce.
- Maintaining our reputation for honesty and integrity and ensuring that this is reflected throughout the organisation from top to bottom.
- Providing sufficient resources and equipment to ensure that the Company can operate to the documented Management System. The management system will work toward and conform to the requirements of BS EN ISO 9001:2015, the International Standard for Quality Management Systems
- Ensuring that our management system provides a framework for the management and control of our activities for Quality, Environment and Health & Safety. It also assists in establishing and reviewing strategic objectives for the company.
- Ensuring that all company policies & procedures have the full support of senior management.
- Continually monitoring and reviewing our Quality Policy to ensure that it remains relevant and effective to the changing needs of our customers.
- Continuous appraisal of our business to ensure that the quality of service we provide fully and consistently meets our customer expectations and all current and impending legislative requirements

Nick Hubb (Manging Director)

Signed:

A handwritten signature in blue ink, appearing to be "A" or "Nick Hubb", written over a horizontal line.

Date 9th July 2022